ISS EDUCATION

Nut Policy

January 2021: Primary Education

It is not the policy of ISS Education to knowingly use nuts in any dishes or recipes. As a company, we make every effort to be nut free, allowing us to accommodate pupils and students with nut allergies. This policy is designed to provide parents and guardians with clear, accurate and up to date information on the products used by ISS Education, thus allowing an informed decision to be made as to whether or not our meal provision is suitable for their child and meets their dietary requirements (please refer to the Dietary Safeguarding Policy for further information).

If your child has a nut allergy only (i.e. no other medical dietary requirements), upon parent or guardian consent to this policy, your child will be allowed to eat freely from the standard school menu; an individual dietary menu will not be created. If your child has a nut allergy and additional medical dietary requirements, your child will not be able to eat freely from the standard school menu and an individual special diet menu will be created for parent or guardian consent. If it has not already been done, please complete a Special Diet Referral Form (available from your child's school reception) and return it, along with supporting medical documentation, to nutrition@uk.issworld.com.

What this Nut Policy Covers

In this policy the term 'nut' refers to tree nuts and peanuts; both of which are covered by this policy. This policy does not cover coconut, nutmeg, sesame, pine nuts and seeds (including seed oils). If any of these ingredients are unsuitable for your child, please refer to our Dietary Safeguarding Policy and complete a Special Diet Referral Form.

Procurement, Product Manufacturing & Specifications

Whilst we go to extreme lengths to ensure our menus are nut free, some products, from some manufacturers, are produced in factories where nuts have or may have been present. In these circumstances, the supplier will place disclaimers on their products such as 'may contain nuts'. We have no direct control over the manufactures' processes or procedures in their factories. However, we will work closely with suppliers to reduce the number of products with this claim and replace, where required, with products which state they are free from tree nuts and peanuts.

We work very closely with our suppliers and Procurement Team to ensure we have full nutritional and allergen information for every product, so all data is available to our operational colleagues. However, ISS Education cannot be liable for the processes and/or environments of our third-party suppliers and manufacturers. We will advise and take account of product information they pass to us when preparing menus for children with notified nut allergies and err on the side of caution, which may limit some product choices. In addition, ISS Education cannot be responsible for any contamination or cross-contamination that takes place prior to receiving the products.

Primary Education Food Products

At ISS Education we use just over 400 different food and drink products. Of these products (ingredients), the manufacturers' product specification claims are 'does not contain nuts' for all products (ingredients) used in our primary business. At ISS Education we hope your child is able to enjoy the wide range of nutritionally balanced lunches available to them at their school. If you have any questions with regard to this policy, please contact us at: nutrition@uk.issworld.com.

Data Protection

Please see the Special Diets Referral Form for details on how any data provided will be managed and protected.